

FREQUENTLY ASKED QUESTION (FAQs) – VIRTUAL CAMPUS

About Virtual Campus

1. Who are we?

- Knowledge Platform is a leading Edtech Company in Asia that provides learning solutions to public and private schools
- We help improve learning outcomes of students through our innovative learning techniques and AI driven learning management system

2. What is Virtual Campus?

- Knowledge Platform can create a virtual campus for you to make sure your school is ready for any disruptions.
- Digital learning can be facilitated by allowing your students to continue their studies
- Students, teachers, principals and parents can be engaged online from home
- All you need is a Tablet/ Desktop/ Laptop or a mobile phone to access the Digital Learning Platform
- Lessons, homework and assessments can be assigned and monitored instantly

3. What does this platform offer?

- Curriculum aligned digital content for grades 6-8. We have customized lesson plans for over 100 textbooks
- For grades 9 – 10, we have national curriculum aligned digital content
- Available in Mathematics, Science & English
- AI based software for personalized learning
- Real time performance dashboards

4. How long does it take to set up a Virtual Campus?

A Virtual Campus can be set up within 1-3 days from the time the information is submitted by your school.

5. How are we different from other products?

- Virtual Campus offers a curriculum aligned guided learning platform in subjects of Mathematics, Science & English.
- An overall improvement of 60% in public schools and 19% in private schools has been achieved

6. How do I know if this solution is successful? What is Knowledge Platform's track record?

- Knowledge Platform currently serves more than 650,000 students and 1500 schools across Asia
- In Pakistan, our highly impactful yet cost-effective solution has helped improve learning outcomes of students in both, public and private schools

7. Are there any references available?

Available upon request.

8. What is the pricing?

	6 Months	12 Months
Standard	Rs. 600	Rs. 1,200
Discount	25% off	33% off
	Rs. 450	Rs. 800

How Virtual Campus Works

1. What curriculum does the Virtual Campus follow?

- For grade 6-10 the Virtual Campus follows the National and Provincial curriculum
- Curriculum aligned digital content for grades 6-8. We have customized lesson plans for over 100 textbooks
- For grades 9 – 10, we have national curriculum aligned digital content

2. How much digital content do we have?

- Skill-based lessons with interactive videos, activities and questions
- Our repository contains more than 1,400 Videos, 534 Games, 25,815 Questions

3. How do the teachers conduct coursework/ homework/ assessments?

A weekly academic plan will be shared with the students to follow. Teachers can assign course work/ homework through our digital learning platform.

4. Will the virtual campus be useful for the students?

With the VC, your child will not lag in schoolwork as he/she will be studying online according to weekly plans given to them by their teachers. The student will be able to keep up with his/her studies without getting drastically effected by school closure.

Getting Started

1. How do I sign up/register for Virtual Campus?

Please sign up at <http://learnsmartclassroom.com.pk/> or contact your respective regional focal person. Details are provided on **page 4**.

2. What are things needed to continue studies using the Virtual Campus?

You will need a list of resources needed for online learning i.e. Tablet/ laptop/ desktop/ cell phone & internet connection.

3. What kind of device is required to set up virtual campus?

Device requirements

- Any device having any OS with modern browsers (Chrome, Safari, Firefox, IE, etc.)
- Android App (8 MB): Requires Android 6 or later.
- Apple App (23 MB): Requires iOS 9.0 or later

4. What internet speed/bandwidth will I need?

Internet bandwidth requirements per user

- Home DSL 1 Mbps or higher
- 3G/4G mobile broadband/wifi dongles (2G is not recommended because of lot of videos)

Bandwidth usage per user per month (In MBs)

	Use Cases		
	Extreme	Fair	Ordinary
Grade 6 - 8			
Total Bandwidth Required (MBs)	7,480	4,560	2,860
Grade 9 -10			
Total Bandwidth Required (MBs)	10,000	6,000	3,700

5. What information do I need to provide to set up a Virtual Campus?

You will need to provide the following;

- School name and location
- Grade and section details
- List of textbooks being followed
- Contact details of school coordinator

6. How do I get my school/class code?

You will be provided a document with class codes specific to your school by our focal person once you have successfully registered.

7. Do you provide teacher onboarding and training?

Yes. Not only do we provide them initial training, but we also remain in contact with the school to provide effective support.

8. Do you provide online support?

Yes. Once the agreement is signed, our representative from Training and Support department will conduct an online training of 1-2 hours. We also provide support in four areas:

- a) Technical
- b) Academic and Pedagogic
- c) Marketing
- d) Data and reports

Functionality and Reporting

1. How can the student monitor their progress?

Every student has access to a personal dashboard where he/she can see his/her performance, improvement and ranking among his/her class fellows.

2. As a parent, how can I see my child's progress at home?

Parents can use the credentials provided to child to see his/her performance anytime. Moreover, fortnightly reports of student progress will be shared with school via email which can be with parents as well.

3. How can a principal monitor teacher progress in the Virtual Campus?

Each principal has their own account to monitor the progress of students and teachers through dedicated dashboards.

4. How can teachers measure student performance?

Teachers can measure student performance through the online dashboard. They can also share the students' performance with parents.

Website : <http://www.learnsmartclassroom.com.pk/>

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